Closing Open Windows

1. All active open windows must be closed before the Sensis study can be closed.

2. If other windows are still open in the background, you will receive the following message. If you receive the message and no windows present as active, call your UpTime Service Center at 1-800-888-7436 for additional support.

3. To locate the open windows that are still running in the background, use the Windows function of ALT+TAB.

4. Use of this function, will present the active open windows. While holding the ALT key, use the TAB key to select the window you need to close.

5. The active window you select with the TAB key will present for closing. Close the window.

6. Once the active window is closed, the Sensis study can be closed.