

Siemens Healthineers Customer Care Center Phone Tree

Call 1-800-888-7436

Then press number from choices below

Functional Location (FL) # is required.

- 1 Equipment Services Support
- 2 Parts
- 3 Customer Administration
- 4 Clinical Education & Technical Training
- 5 Enterprise Solutions
- 6 Digital Services

Then press number from choices below

- 1 Existing Service Request
- 1 Parts Clarification
- 1 Billing Inquiry
- 1 Clinical Education
- 1 Transformation Advisory Services
- 1 Population Health Services
- 2 Technical Support or New Service Request
- 2 Direct Sales
- 2 Customer Advocate
- 2 Technical Training
- 2 Advantage Dept. Services
- 3 Non-Siemens System Request
- 3 LifeNet and Webshop Support
- 4 Service Keys & Non-Technical Questions
- 4 Sales Inquiries
- 5 Applications Support
- 5 CSG Marketing
- 6 Preventative Maintenance or Updates

