

ecoline

Certified Performance.*

Exceptional Value

Siemens Healthineers
5-step Quality Process
Refurbished Systems

To ensure safety and effectiveness, the ecoline systems have to undergo a 5-step Quality Process of refurbishment. This process was the basis for COCIR's¹ "Good Refurbishment Practices".

- ecoline follows a 5-step Quality Process that guarantees technical excellence and environmental responsibility via the original manufacturer.
- The 5-step Quality Process fulfills the NEMA / MITA standard^{2,3} for refurbishment as well as the ISO 13485 standard 'Quality Management System for Medical Devices'. Siemens Healthineers' Quality Management System is certified by TUEV⁴ in regard to the requirements of ISO 13485.
- In addition, the requirements of ISO 14001 and OHSAS 18001 are met, as certified by SGS (Société Générale de Surveillance).

Benefits – ecoline goes even beyond the NEMA / MITA standard^{2,3}

- Certified Performance to look and perform like new
- Exceptional Value using an appealing price advantage and full Siemens refurbishment experience over 15 years
- No.1 in the original manufacturer refurbished market
- Original spare part availability for a minimum of 5 years
- 1-year warranty

Selection:

Put through its paces

Only the best pre-owned systems qualify for the ecoline family. To fulfill the high requirements, every pre-owned system is first carefully selected.

- Configuration of the system
- Upgradeability of software and hardware status
- Service history verification
- Maintenance and warranty history

De-installation:

Smoothly transferred

Once selected as an ecoline candidate, the pre-owned system is carefully de-installed and delivered safely back to one of the Siemens Healthineers' factories to become part of the ecoline family.

- Thorough inspection at the customer's site
- Professional and non-destructive de-installation by trained personnel
- Shipping in original packing material
- Transportation with utmost care

Refurbishment:

Qualified as ecoline

Refurbishment for us involves more than simply replacing worn parts. It also means reliable lifetime extension and value enhancement delivered with the passion of the original manufacturer. Every selected pre-owned system undergoes a rigorous Refurbishment Process – it truly earns its place as part of the ecoline family:

- Complete dismantling of the system
- Meticulous cleaning and disinfection
- Thorough components and subsystems checks
- Replacement of worn parts with original spare parts
- Polishing and whole body painting
- Over all new system appearance
- Software updates based on current hardware
- Possible hardware upgrade
- Full system test with original test equipment and procedures as with a new system
- Certification proving the quality beyond NEMA / MITA standard^{2,3}: Proven Excellence Quality Certificate and Seal

Installation:

Prepared to perform

An ecoline system stands for quality and performance for its owner. Its lifecycle starts at its new home under expert supervision.

- Safe transportation following original manufacturer requirements
- Transportation and installation by original manufacturer authorized and qualified personnel
- Start-up and system performance check at the customer's site comparable to the procedure of new systems of the original manufacturer
- Application training tailored to customers' needs and system configuration

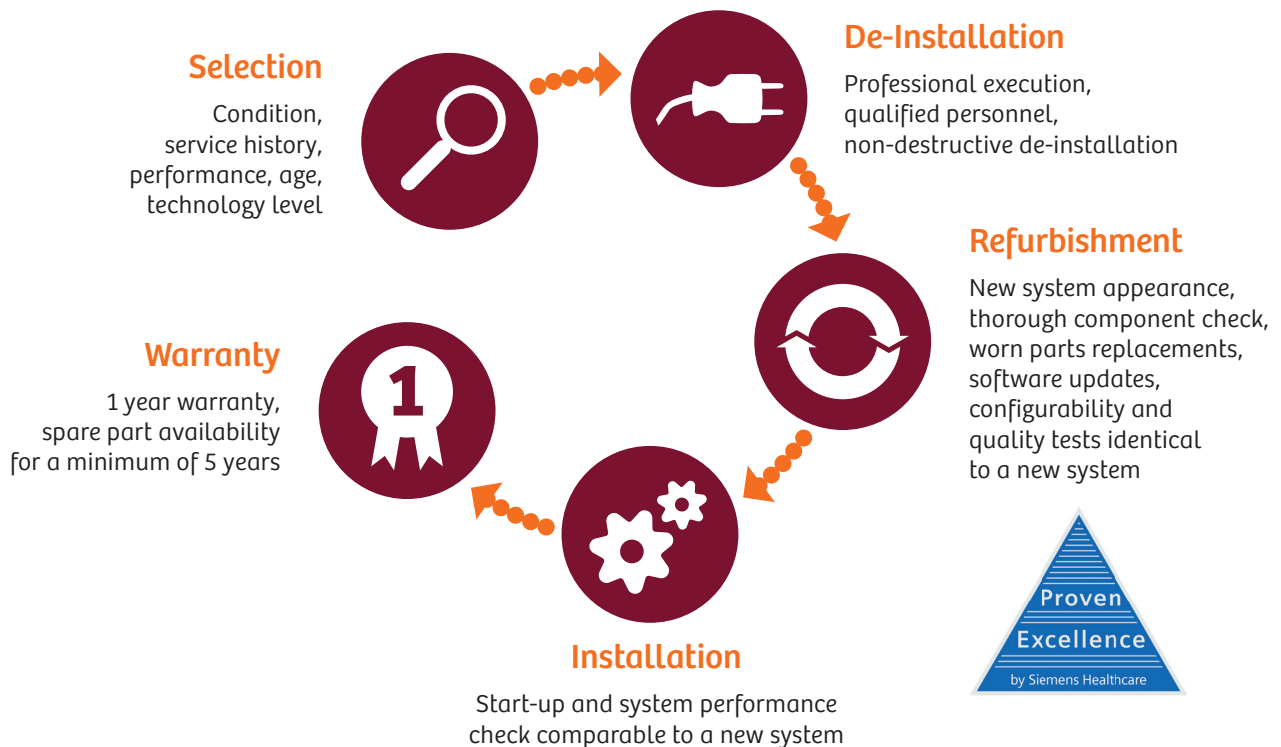
Warranty:

Traceable reliability

The ecoline systems have an unbroken pedigree and are proud of their origins. Warranty as for a new system goes without saying – this delivers uncompromised peace of mind.

- Warranty typically equivalent to a new system for one year in general and with the possibility of extended warranty time
- Original spare part availability for a minimum of 5 years
- Flexible financing solutions and service contracts
- Worldwide Siemens Healthineers contact partners for maintenance and customer services

Our 5-step Quality Process goes even beyond the NEMA Standard²



¹ According to our Proven Excellence Quality Certificate

² COCIR: European Coordination Committee of the Radiological, Electromedical, and Healthcare IT Industry

³ NEMA / MITA 1-2015 Good Refurbishment Practices for Medical Imaging Equipment

⁴ MITA: Medical Imaging & Technology Alliance – a Division of NEMA: National Electrical Manufacturers Association

⁵ TUEV: Technischer Ueberwachungsverein (Technical Inspectorate)

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