

Our Advantages

The following criteria distinguish us:

Criteria	Siemens Healthcare Refurbished Systems	Many other competitors, 3rd parties
Selection	<ul style="list-style-type: none"> • Strict selection criteria (service history, age, configuration, performance, condition) • Regular inspection on site • Normally systems that come back from upgrade & Elevate programs or leasing contracts 	<ul style="list-style-type: none"> • For example no age restriction • Systems often not maintained and in bad condition
De-Installation	<ul style="list-style-type: none"> • De-Installation exclusively performed by our authorized and qualified service providers 	<ul style="list-style-type: none"> • May not be done by qualified providers
Transport	<ul style="list-style-type: none"> • Transport only in original packaging material to ensure that the systems are protected 	<ul style="list-style-type: none"> • Inadequate transport packaging sometimes used
Refurbishment	<ul style="list-style-type: none"> • Cleaning, disinfection and painting • Set-up of the system in the Siemens Healthcare refurbishing facility • Replacement of worn parts with original spare parts, comprehensive inspection of other components and performance of any upgrades required • Software updates based on current hardware • System configuration based on customer's needs • Complete system check with original test equipment and procedures as with a new system • Application of quality certificate and seal from Siemens Healthcare 	<ul style="list-style-type: none"> • No application of a quality certificate/seal from Siemens • In some cases use of used or non-original spare parts • Frequently reselling without sufficient system testing • No software updates from the original manufacturer
Re-Installation	<ul style="list-style-type: none"> • Re-Installation exclusively by our Siemens employees or authorized & qualified service providers • Regular performance testing at the customer's site • Quality certification from Siemens Healthcare 	<ul style="list-style-type: none"> • Re-Installation by non-Siemens trained personnel • No certification by the original manufacturer, Siemens Healthcare • Performance testing mostly only on a basic level
Training	<ul style="list-style-type: none"> • In-depth training offered from Siemens Healthcare worldwide • Application training tailored to customer's needs & system configuration 	<ul style="list-style-type: none"> • High-quality training typically not available
Warranty	<ul style="list-style-type: none"> • Warranty typically equivalent to a new system - 12 months 	<ul style="list-style-type: none"> • Often not available
Availability of spare parts Service	<ul style="list-style-type: none"> • Spare part availability for a minimum of 5 years* • Flexible financing solutions • Wide range of flexible service options/contracts worldwide 	<ul style="list-style-type: none"> • Often no availability of original spare parts • Usually no service options offered • Customer often left alone with their problems
Contact partners	<ul style="list-style-type: none"> • Worldwide qualified contact partners available 	<ul style="list-style-type: none"> • Often only small locally acting companies

*only applicable to ecoline systems